

DAIFUKU AMERICA CORPORATION 6700 Tussing Road, Reynoldsburg, OH 43068 USA Phone: (614) 863-1888 Fax: (614) 863-9997 www.daifuku.com

December 1, 2023

To Our Valued Customers and Suppliers:

After extensive discussion and careful consideration, we have decided to change the names of our companies operating under the "Daifuku North America" group. These name changes were not taken lightly and are fully supported by our senior management in North America and Japan. Our corporate parent, Daifuku Co., Ltd., recently introduced procedures for naming all Daifuku companies on a worldwide basis, and we are bringing all our North American companies in line with these naming procedures. The name changes will become effective as of January 1, 2024.

The new name for Daifuku America Corporation will be Daifuku Automotive America Corporation.

Only the company's name is changing. There will be no change to our company's products and services, management, overall structure, employee base, Federal Employer Identification Number, or anything else. We are carefully planning all aspects of this change so that the change will be as seamless as possible from your standpoint. As our FEIN is not changing, there is no need to change the name on any existing contracts.

We are excited about our new name and hope you feel the same way. Please feel free to contact me, or another Company representative, if you have any questions or request clarification. The Daifuku name is well known on a worldwide basis for its innovation, product quality, and superior services. The Daifuku brand instills trust and confidence in our customers and suppliers, and pride and allegiance in our employees. We are confident that, as we move forward under our new name, you will continue to be pleased with the products and services that we provide.

We highly value our relationship with you, and we look forward to a continued long and fruitful partnership!

Sincerely,

Scott Stegert President, Daifuku America Corporation (President, Daifuku Automotive America Corporation as of 1/1/2024) sstegert@daifukuna.com