

December 1, 2023

To Our Valued Customers and Suppliers:

After extensive discussion and careful consideration, we have decided to change the names of our companies operating under the “Daifuku North America” group. These name changes were not taken lightly and are fully supported by our senior management in North America and Japan. Our corporate parent, Daifuku Co., Ltd., recently introduced procedures for naming all Daifuku companies on a worldwide basis, and we are bringing all our North American companies in line with these naming procedures.

The name changes will become effective as of January 1, 2024. The Daifuku naming procedures call for each company name to include both the primary business of the entity (Automotive, Airport, Cleanroom, Intralogistics, Services, etc.) and the region of the world in which the company primarily operates (America, Canada, Australia, India, etc.).

The new name for Elite Line Services, Inc. will be Daifuku Services America Corporation.

Our logo will be “Daifuku Services” and our abbreviation will change from ELS to DSUS (Daifuku Services US).

Only the company’s name is changing. There will be no change to the company’s products and services, management, overall structure, employee base, Federal Employer Identification Number, or anything else. We are carefully planning all aspects of this change so that the change will be as seamless as possible from your standpoint.

We are excited about our new name and hope that you feel the same. Please feel free to contact me, or another Company representative, if you have any questions, or would like to discuss anything about the company name change. The Daifuku name is well known on a worldwide basis for its innovation, product quality, and superior services. The Daifuku brand instills trust and confidence in our customers and suppliers, and pride and allegiance in our team members. We are confident that as we move forward under our new name, you will continue to be pleased with the services that we provide. We highly value our relationship with you, and we look forward to a continued long and fruitful partnership!

Sincerely,



Craig Antilla
President – Daifuku ELS



Gary Zarycki
SVP – Daifuku ELS